

2023 | Annual Report



A MESSAGE TO OUR COMMUNITY



To Our Community,

Seventy years ago, the first patients were admitted to Jersey Community Hospital District, funded and supported by the residents of Jersey County. The excellent healthcare services provided today are made possible by the strong backing of residents of our community who believe in and support a hospital whose primary mission is to serve the health care needs of their local community. The community's faith and determination 70 years ago to build and support a local hospital, whose stakeholders are its own residents, has been rewarded time and time again. This year, I am thrilled to share some exciting updates with you all.

1) Named a Top 100 Rural and Community Hospital:

It is with great pride that I announce our hospital has been named a Top 100 Rural and Community Hospital for the third consecutive year by the Chartis Group. This recognition is a testament to the dedication and commitment of our staff and the quality of care we provide to our community, our supporters.

2) Migration to Oracle Health EMR:

Our board has embarked upon one of the most significant and impactful projects in the history of our hospital - the migration to a new Electronic Medical Record (EMR) system, Oracle Health. This two year project has been well underway throughout 2023, and I am pleased to inform you that we are on track to go live with this new system in 2024. This transition will bring numerous benefits to our caregivers and our community, including improved efficiency, enhanced patient safety, and streamlined communication across our healthcare network. We are excited about the positive impact this will have on our community.

3) Focus on Patient Experience and Emergency Room Services:

We remain focused on providing an exceptional patient experience, and this commitment extends to our emergency room services. In 2023, we welcomed Dr. Skow as our new Emergency Room Medical Director, bringing fresh perspectives and a wealth of expertise to our team. We have also continued to strengthen our partnerships with St. Louis Children's Hospitals, tertiary care centers for behavioral health, and stroke care facilities. These collaborations ensure that our patients receive the best possible care at our hospital, and when necessary, seamless transfers to higher-level care are facilitated through our EMS service and Survival Flight.

I am immensely proud of the exceptional care provided at JCH, and I want to assure you that we are your best choice for healthcare right here in Jersey County. Your well-being and comfort are our top priorities, and we are committed to continuing to serve our community with excellence.

As we celebrate our 70th anniversary, we continue to thank our founders for their vision and work, who followed their dream and built a local, community-focused hospital. Here's to many more years of serving you with compassion and dedication.

Beth A King

CONSISTENTLY EXCEPTIONAL CARE

Recognized as a Top 100 Rural & Community Hospital



The Chartis Center for Rural Health has recognized JCH as a 2023 Top 100 Rural & Community Hospital. This annual recognition program honors outstanding performance among the nation's rural hospitals based on the results of the Chartis Rural Hospital Performance INDEX™.

Wound Care Center of Excellence Award

JCH was honored to announce the JCH Wound Care Center is a recipient of RestorixHealth's highest achievement, the Wound Center of Excellence Award. Recipients of this prestigious award meet or exceed national wound care quality benchmarks over a set period of time.

The Wound Center of Excellence Award distinguishes centers that have demonstrated exceptional success by meeting or exceeding clinical and operational benchmarks in several categories, including healing outcomes, adherence to clinical practice pathways and patient safety, along with a patient satisfaction rate of 90% or higher.



Recognized by Becker's Hospital Review for Nurse Communication

JCH has been recognized by Becker's Hospital Review for its outstanding nurse communication practices. This prestigious acknowledgment highlights our hospital's commitment to providing exceptional patient care through effective and compassionate communication.

We are immensely proud of this achievement, which reflects our ongoing efforts to uphold the highest standards of healthcare excellence. It is a testament to the hard work and dedication of our entire team, whose unwavering commitment to patient-centered care continues to set us apart.

BECKER'S _____
HOSPITAL REVIEW

FINANCIAL STEWARDSHIP

FINANCIAL COMMITMENT TO OUR COMMUNITY

For every dollar hospitals spend on Payroll, Supplies and Capital, an **additional \$1.40** is generated in spending in local and state economies.

ECONOMIC IMPACT JCH HealthCare's goal is to not only deliver consistently exceptional healthcare services to patients, but also foster a vibrant and thriving community by positively impacting the local economy. As one of the community's largest employers, JCH HealthCare plays a vital role in the prosperity of our community by providing hundreds of local residents with stable employment, fair wages and excellent benefits.



GROSS PAYROLL:

\$75,883,340

(Direct & Indirect)



SUPPLIES:

\$52,211,268

(Direct & Indirect)



CAPITAL:

\$2,503,774

(Direct & Indirect)



\$2.34 MILLION

CHARITY CARE & COMMUNITY SUPPORT

in uncompensated care and charity care provided for free or at discounted rates for eligible low-income, uninsured or underinsured patients; and hospital community support provided directly to community organizations, towards education, and events including health and community events provided at no or deeply discounted cost.



STRATEGIC GROWTH

INVESTING IN NEW TECHNOLOGY

Enhanced Emergency Services Training



JCH announced the addition of the state-of-the-art CAE Ares Mid-Fidelity Manikin to its emergency services training portfolio. This new addition offers a realistic and immersive experience for enhanced skill development with its advanced features and lifelike functionalities.

The CAE Ares Mid-Fidelity Manikin sets a new standard in simulation technology, designed specifically for emergency medical services (EMS) and pre-hospital care training.

Revolutionizing Telehealth Services



JCH proudly announced the arrival of the highly-advanced Teladoc interactive telemedicine system, an upgrade to our current telehealth services. Made possible with the generous support of the USDA DLT grant and the Jersey Community Hospital Foundation.

This cutting-edge technology allows us to expand our current telehealth services, ensuring improved access to healthcare for all residents of the tri-county area, including tele-stroke and tele-behavioral health services in our Emergency Room.

INVESTING IN UPGRADES

Groundbreaking

JCH announced the beginning of a \$1.2 million transformative infrastructure upgrade project. The initiative aims to enhance our facilities, benefiting our patients, employees and the community. Supported by funding, in part, from the USDA, this project included a new roadway entrance to Wock Lane for better traffic flow, a new 100 spot employee parking lot and the new JCH Memorial Walking Trail.

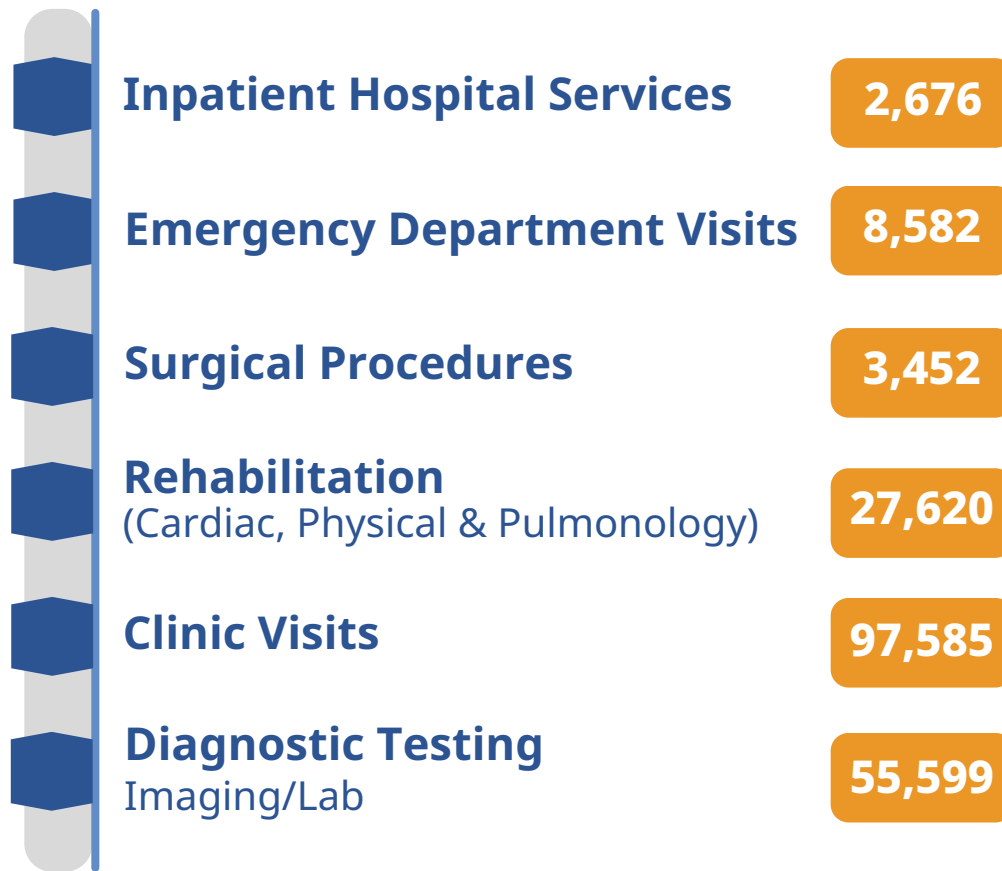


OPERATIONAL EXCELLENCE

COMMITMENT TO CARING FOR OUR COMMUNITY

At Jersey Community Hospital and JCH Medical Group, we are dedicated to delivering exceptional care every step of the way - from primary care to emergency services. Our experienced team is here to provide personalized, compassionate, award winning healthcare to meet all your needs, right here in your community.

199,444 PATIENT VISITS, PROCEDURES & OTHER SERVICES IN 2023



EMERGENCY SERVICES IN OUR COMMUNITIES

911 Ambulance
Response Calls

2,749

Ambulance
Transfers

917

Survival Flight
Airlifts

264

BLUEPRINT FOR SUCCESS

Nurse Preceptor Program

JCH partners with Lewis & Clark Community College and Southern Illinois University Edwardsville as a part of a Nurse Preceptor Program as well as nursing clinicals. A nurse preceptor program is a structured educational initiative designed to facilitate the transition of newly licensed nurses or nurses new to a particular unit or specialty into their roles as competent and confident practitioners. The program pairs experienced nurses, known as preceptors, with novice nurses, providing them with guidance, support, and mentorship throughout the orientation process through both programs.

Medical Assistant Apprenticeship Program

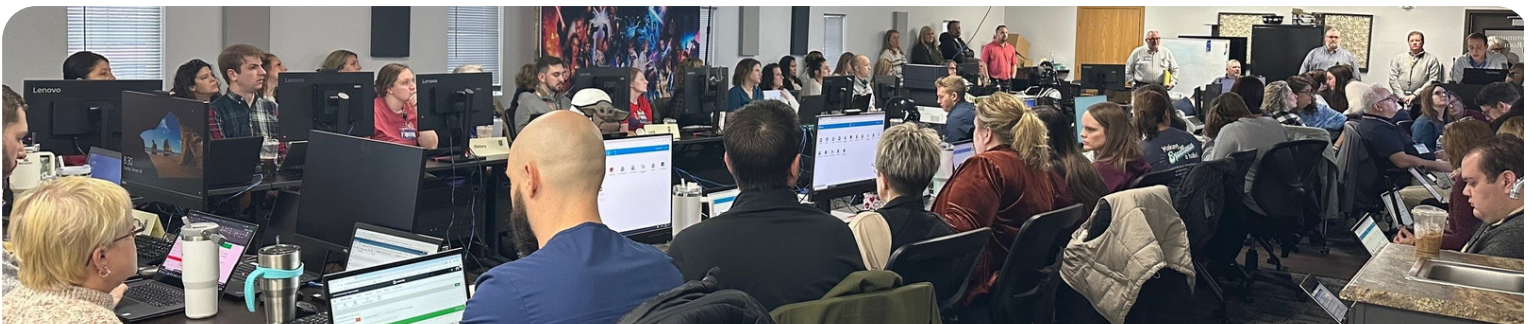
Additionally, in partnership with Lewis & Clark Community College, JCH provides scholarships for and hosts a Medical Assistant Apprenticeship Program. This program provides comprehensive education and hands-on experience to prepare individuals for a rewarding career in healthcare. Through a blend of classroom instruction and clinical practice, students learn essential medical knowledge, patient care skills, and administrative tasks. The medical assistant program equips students with the expertise and confidence needed to excel in various medical settings.

New Electronic Health Record

Over the past 18 months, JCH has been working towards a transition to a new Electronic Medical Records (EMR) system. This upgrade is designed to streamline our processes and enhance your overall experience with us. With this new system in place, you can expect:

1. **Efficiency:** Our new EMR system will make it quicker and easier for us to access your medical records, ensuring that we can provide you with efficient and timely care.
2. **Enhanced Communication:** You'll benefit from improved communication between our team members, leading to smoother coordination of your care and better outcomes.
3. **Accessibility:** The new system will also make it easier for you to access your medical information, allowing you to stay informed and empowered about your health.

While we're excited about the improvements this transition will bring, we understand that change can sometimes be challenging. Rest assured, we're committed to making this transition as seamless as possible for you.



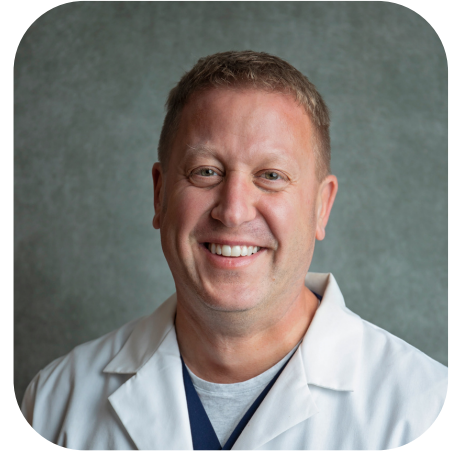
COMMUNITY HEALTH



Welcome Dr. Glenn Skow

We are thrilled to welcome Dr. Glenn Skow, a distinguished physician, to the JCH team as Medical Director of Emergency Services. Dr. Skow brings a wealth of experience and expertise that will undoubtedly enhance the quality of care provided to our community.

Dr. Skow is a highly accomplished medical professional with an impressive background. He holds the prestigious titles of MD, MPH, and FAAFP, showcasing his commitment to public health. His residency and internship in Family Medicine at Stony Brook Medicine/Southampton Hospital have provided him with a solid foundation in delivering comprehensive and compassionate healthcare.



Glenn Skow, MD, MPH, FAAFP

ICAHN 2023 'IMPACT' AWARD

The Illinois Critical Access Hospital Network (ICAHN) announced its 2023 “Community Project” winners, including Jersey Community Hospital District, in partnership with the Jersey County Sheriff Department, Jersey Community School District 100, and the Greene and Jersey County Health Departments for the CARES Consortium Revitalization Project.

The CARES (Community Addiction Recovery and Education Services) Consortium was designed in response to the opioid epidemic and statistics released from the Illinois Department of Public Health (IDPH) regarding a large increase in opioid overdose deaths in Jersey County. The goal of the program is to reduce stigma around substance use disorders (SUD) and mental health, create awareness for local resources, identify community needs and opportunities to fill those needs, and break down any divisions between organizations and find ways to work together.



Excellence in Healthcare Award

Two providers with the JCH Medical Group, Carrie Kallal, CPNP-PC and Krista Jenkins, PA-C, were recognized as Top Performers in the Provider category by patient surveys. This designation is based on the percentage of patients who rate the provider as “Excellent” for the Overall Quality of Care question and whose corresponding percentile ranking is at or above the 100th percentile.



Krista Jenkins, PA-C



Carrie Kallal, CPNP-PC

THE POWER OF PHILANTHROPY



The generosity of donors to the JCH Foundation truly makes a difference. Donor support ensures our community hospital acquires advanced technology; provides the best programs and care; and attracts prominent and caring staff to our region. We excel in providing an exceptional and compassionate patient experience that otherwise wouldn't be possible without the generosity of philanthropic giving.

Charity Roth, Foundation Director

Lucky Duck Derby Race for the Rescue

Through the generous support of sponsors, donors, and community members, the 2nd Annual Lucky Duck Derby, Race for the Rescue was a resounding success by raising nearly **\$48,000**. An estimated 350-400 attendees eagerly cheered on their adopted ducks, each representing a donation towards supporting an essential community initiative, to help purchase an ambulance.

The event, held at Raging Rivers Waterpark, featured a festive atmosphere with engaging activities, delicious food, and live entertainment, ensuring there was something for everyone to enjoy.



Mark your calendars for the 3rd Annual Lucky Duck Derby on **Thursday, September 12, 2024** at Raging Rivers Waterpark.

Scholarship/Loan Program

Since 1992, the JCH Foundation has provided assistance to nearly **185** students seeking careers in health care who reside in its tri-county service area. The funds provided to students are derived from the interest accrued by the gifts given by the estates of Cleon & Beulah Palmer and Robert & Dorothy Gledhill and from additional funds raised from the Foundation's annual golf tournament.

2023 Recipients Megan Beck, Jaelyn Camden, Elizabeth Lyons, Hannah Halstead, Jayme Shaffer

We would like to thank the sponsors and supporters of the 24th Annual Larry Bear Golf Tournament, which raised **\$44,000** for these students.



CHOOSING TO SUPPORT JCH'S FUTURE

Thank you to the generous donors and volunteers who choose to support JCH HealthCare's mission to deliver the best primary care and sustainable secondary care in the communities we serve.



2023 Giving

In 2023, donors gave **\$1.58 Million** to the Foundation, enabling us to continue supporting quality health care for the people in our service area. The JCH Foundation received funds from the following sources:

- Ambulance Association
- General Funding (Donations & Memorials)
- Golf Tournament
- Hope Chest Resale Shop
- Fall Fling/Duck Derby



Volunteers Making a Difference Every Day

We have more than **80 volunteers** who give the gift of their time each year. This year, our volunteers gave **14,672 hours** of their time which equals **\$190,736** in cost savings to the organization.

There are a variety of ways they provide support ranging from helping within the hospital, at the **JCH Resale Shop** or **JCH Gift Shop**, and volunteering at events. We thank each of you for your contributions!



In Gratitude

The generosity of our supporters ensures that our community hospital continues to provide the best care possible to our patients. Philanthropic support helps us acquire cutting-edge health care technology, attract talented staff, and enhance our personalized and compassionate care. JCH HealthCare excels in providing an exceptional patient experience, but that would not be possible without the generosity of our donors and supporters. We remain always grateful to you for choosing to be partners in our work!



We invite you to include JCH HealthCare as a beneficiary of your will or trust. Please call the JCH Foundation office for more information at (618) 498-8392.

2023 DONOR RECOGNITION

\$50,000 & up

Jersey State Bank
Jersey County
His First Foundation

\$25,000 - \$49,999

Jun Construction
Jerseyville Banking Center

\$10,000 - \$24,999

CNB Bank & Trust
William & Gloria Strang
Linda Distlehorst
Penny Meyer
Randy & Cheryl Newberry
Droege and Associates
Dennis & Linda Ford

\$5,000 - \$9,999

Bank of Calhoun County
Grafton Technologies, Inc.
Joseph & Leisa Soer

\$2,500 - \$4,999

Mark & Kathy Schaefer
Dr. Tim Kisabeth
Dr. William Thom
Fiduciary Advisors
Loellke Plumbing
Tom & Julie Smith
Pointer Electric
Marsh & McLennan Agency
Alton Physical Therapy

\$1,000 - \$2,499

John & Liz Ammann
Ronald & Vicky Blackorby
James Ewen
Gateway Cardiology
Kevin & Susan Hamilton
Brian & Crista Hamm
HealthAsyst
Diane Hefele
Heneghan & Associates P.C.
Brian Hill
Raymond & Diane Hughes
JEN Mechanical
Jerseyville Carpet & Furniture Galleries
Sean & Beth King
Andy & Therese Macias
Medical Outsourcing Solutions
Neville, Richards and Wuller
Paragon Pipecoverers, Inc.
PJ Hoerr, Inc.
Ben Poletti
Raging Rivers
Royal Banks of Jerseyville
Scheffel Boyle
Dan Schetter
Sinclair Foods
State Farm - Dennis Ford
Survival Flight
Barb Van Walleghe
William & Martha Warford
Ian Warford
Clint & Pamela Warford

\$500 - \$999

1st Mid America Credit Union
Kevin Barnhart
Chad & Amie Burns
City of Jerseyville
David Dwyer
Kramer Farms
Carol Frank
John & Cami Giertz
Kevin & Jamie Goss
Ginni Graham
Helmkamp Construction
Melissa Holtorf
Integritas
Jerseyville Estates
Julie's Graphics
Lee Plummer
Precise Specialties Corporation
Schell Insurance
Vicki Sherman
Carolyn Sievers
STL Communications
Strang, Parish, and Graham
Sydenstricker Nobbe Partners
Dr. Hugo Villarreal
Don Walsh
Tamera Weber
Jeannie Webster
Richard & Margaret Wieland Family Trust
Shane & Andrea Winters
Edward Jones - Andrea Yoder

\$100 - \$499

Stacie Anderson
Shelby Arthur
Kevin Ayers
Allison Baecht
Timothy Bartels
Beth Bear
Kelly Birdsong
Bishop Family Eye Care
Nathan Bishop
Mindy Blackorby
Misty Blevins
Jennifer Bowker
Louis Brockman
Marti Chandler
Citizens for CD Davidsmeyer
Clinical Solutions
CNB Bank & Trust Employees
Altonized Community Federal Credit Union
Christie Cox
Collin & Sarah Crawford
Donna Darr
Gleason & Sandy Dial
Amy Diaz
Bobby Doody, Realtor The Porchlight Group
Crisha Dunham
Roberta Egelhoff
Electromek Diagnostic Systems
Kristin Elmore
Ali Evans
Bruce & Margie Eyers
Janis Franklin
Carolyn Ganz
Bob & Irene Gill
Nancy Goodson
Grafton Winery
GRP Wegman

\$100 - \$499 cont.

David Hamilton
Aaron & Michelle Hopper
Jerseyville Motor Company
Melissa Juliano
Denny & Debbie Kallal
Tom & Michelle Klasner
David Knepper
Kimberly Kramer
Melissa Kulp
Angela Lakin
Steven LeBlanc
Christopher & Trish LeBlanc
Tom Lefler
Dianne Lynch
Karin McCalla
McDaniels Marketing
Lori McKinnon
MJM Electric Cooperative
Lisa Moore
Ryan Motley
Dr. James Piephoff
Regina Plummer
Mary Proud
Katherine Pruitt
Joe & Judy Roth
Brian & Charity Roth
William Sauerwein
Lauren Savoie
Daniel Scannell
Danette Schroeder
Cindy Settles
Howard Shaw
Angela Siemer
Katelyn Sinclair
Richard & Ruth Sparks
Patricia Staples
Steckel Produce
Beth Steckel
Marc Strang
Dawn Stumpf
TcaDesigns
Philip Tewell
Julie Travers
Tri County FS
Jake & Liz Warford
Jordan Warford
Paul Weiner
Julie Wendle
Melanie Wieland
Wittman Lorton, P.C.
Daniel Woodlock
Michelle Yenne
Barbara Zipprich
Roger & Jenny Zipprich

Memorial Tributes

John Thurston
Victor Kraushaar
Audrey Allen
Pat Schneider
Elizabeth Schwab
Dr. Neal Gipson
Dr. Charlie Alexander
Deborah Woelfel

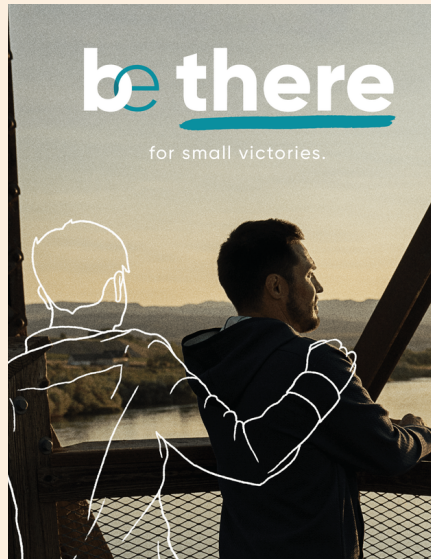
Medication Assisted Recovery

You're not alone.

Call (618) 498-CARE

We provide compassionate care and effective treatments for individuals on their journey to recovery from substance use disorders. With a personalized approach, we offer medication-assisted treatment alongside counseling and therapy to address both the physical and psychological aspects of addiction.

Together, we'll work towards a brighter, healthier future. Reach out to us today to take the first step towards recovery.



The best way to support those with substance use disorder is to **be there.**

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BECKER'S
HOSPITAL REVIEW



Our Mission

Jersey Community Hospital (JCH) is a healthcare organization focused on delivering the best primary care and sustainable secondary care in the communities we serve.

Our Values

- Primary Care-Plus
- People Focused
- Prevention Oriented
- Prudently Managed/Publicly Owned

JCH HealthCare Board of Directors

Therese Macias, Chair
Mary Kirbach, Vice Chair
Dean Heneghan, Past Chair
Joe Soer, Finance Chair
Bill Strang, Building & Grounds Chair
Zach Crawford, Member
Randy Newberry, Member
Ben Poletti, Member

JCH Foundation Board of Directors

Susan Hamilton, President
Jessica Dean, Vice President
Beth King, Treasurer
Pat Schell, Secretary
John David Dwyer, Member
Jerrold Capps, Member
Randy Newberry, Member
Mark Schaefer, Member
Brian Hamm, Member
Chris Simon, Member