

Thank you for choosing



Jersey Community Hospital.

If you have any questions, comments, or concerns please contact the Community Relations Department at (618)498-8466

Jersey Community Hospital

400 Maple Summit Road

Jerseyville, IL 62052

(618) 498-6402

www.jch.org

Patient Information and Visitor Guide



Jersey Community Hospital

400 Maple Summit Road

Jerseyville, IL 62052

JERSEY COMMUNITY HOSPITAL

Thank you for choosing Jersey Community Hospital for your current Hospitalization. We know that being in a Hospital can be difficult for patients and families alike, so we are reaching out to go the second mile to make everyone involved as comfortable as possible. If you have any special needs or suggestions, please don't hesitate to let your caregivers know. In the Spirit of Excellence, they'll be happy to do all that they can.



Counting physicians, staff and volunteers, there are nearly 500 people forming the team to provide your care. We are proud of the fact that we are your Community Hospital. Jersey Community Hospital is, in fact, owned by the residents of Jersey county and shared by the residents of Greene, Calhoun and other surrounding countries.

We are honored by the community support that has allowed Jersey Community Hospital to grow and advance since its origin in 1954. The trust that people place in us has enabled us to grow Centers of Excellence, like the Wellness, and Women's Centers. It has kept traditional services strong, like Surgery, ER and Inpatient Care.

Again, thanks for your confidence. We work hard every day to keep you among family and friends and close to Home.

Sincerely,
Larry Bear
Administrator
Ext. 8300

The Lean Bean



Coffee Shop

Great coffees,
teas, smoothies,
juice drinks and
more...

SERVING DAILY

M-F 5:30am-6pm
Saturday 7am-1pm & Sunday 10am-1pm
Located in the JCH Wellness Center

Channel Guide

2	KTVI (FOX)	32	TLC
3	WRBU (My Network TV)	33	DISCOVERY
4	KMOV (CBS)	34	HISTORY
5	KSDK (NBC)	35	HGTV
6	KNCL (Indp)	36	CARTOON NET
7	WGN	37	DISNEY
8	QVC	38	NICKELODEON
9	KETC (PBS)	39	USA
10	HSN	40	ABC-FAMILY
11	KPLR (CW11)	41	TBS
12	LOCAL	42	TNT
13	KDNL (ABC)	43	AMC
14	C-Span	44	E!
15	OUTDOOR CHANNEL	45	A&E
16	TV LAND	46	SPIKE
17	VH1	47	HEADLINE NEWS
18	LIFETIME	48	CNN
19	WEATHER CHANNEL	49	CNBC
20	MTV	50	FOX NEWS
21	ANIMAL PLANET	51	SYFI
22	TRAVEL	52	FX
23	CMT	53	COMEDY CENTRAL
24	MSNBC	54	SHOP NBC
25	BRAVO	55	TBN
26	TV GUIDE CHANNEL	56	G4
27	FOOD NETWORK	57	LOCAL SCHOOL
28	FOX SPORTS NET	58	HALLMARK
29	ESPN	59	DISNEY JUNIOR
30	ESPN2	60	NATIONAL GEO
31	GSN		

Patient Services

VISITORS

Visiting Hours are 11:00 a.m. to 8:00 p.m.

We ask you to limit visitors to two in a room at a time out of courtesy to others. Visitors and family may use the waiting area in the front lobby. Obstetrics, Intensive Care and Pediatrics has restricted visiting hours and may be obtained from those departments.

OB & ICU have specified waiting areas. A parent or guardian of a Pediatric patient is requested to remain with the child during his or her stay to be available to make medical decisions. A bed or recliner will be provided for the parent staying with the child. Pediatric visitors are required to check in at the nurses' station prior to visiting. Parents will be informed of any safety guidelines to be observed during the child's stay.

SOCIAL SERVICES

If during your stay at Jersey Community Hospital, you need assistance with discharge plans, other social services, or life choices, let your Nurse know your needs and assistance will be provided.

LIFE CHOICES

Living Will forms and Durable Power of Attorney for health care forms are available from nursing personnel who will be glad to help with any questions you may have. Enclosed in this packet are samples and printed information explaining the above documents. If you currently have a living will or durable power of attorney for health care, please inform your nurse and have it brought to the hospital to be part of your permanent medical records. If you have any questions contact Extension 8311 or 8312.

If you have not completed a Living Will or a Durable Power of Attorney for Health Care and you desire to do so, please contact your nurse or Social Services for assistance.

A patient has the responsibility of informing his or her physician and the hospital of any advance directives (such as a "Living Will") or religious beliefs that he or she may have.

ETHICS COMMITTEE

Jersey Community Hospital has an Ethics Committee representing various disciplines or medicine, law and religion. The purpose of this committee is to allow patients, family, and hospital personnel to voice their concerns, involving the sometimes complex moral, social, and economical issues of health care. To assess this committee or voice a concern, speak with your nurse or Administration at Extension 8301.

CHAPLAINCY PROGRAM

Jersey Community Hospital and the Jerseyville Ministerial Association are please to provide religious support for patients and families. We would be glad to call the minister of your choice upon request.

MEALS

Jersey Community Hospital is pleased to offer nutritious food based on the diet the doctor has ordered for you. Each day a menu will be brought to your room to be filled out for meals for the following day. If you need assistance, a volunteer will be glad to help you fill out your menu. The Dietician qualified personnel are available for any problems or dietary counseling. The cafeteria is open daily from 7:00 a.m. to 6:30 p.m. There is a vending area next to the cafeteria. The local newspapers and the ATM are available there also.

Please contact your nurse:

If you receive foods you do not tolerate or like, the nurse will inform dietary and request a substitution.

If you have cultural, religious or ethnic food preference, or want a snack, the nurse will contact us.

If someone brings you food, the nurse will need to check if it is allowed on your diet. Food from outside sources is discouraged, as we cannot assure it's safety. Please discard any leftovers.

TELEPHONE

Each patient is provided with a private telephone. To reach an outside line dial "9" and the local number. Credit card calls may be made by dialing "9" and following the usual credit card procedure. To call the hospital operator dial "0" and for outside operator dial "9-0" hospital personnel are willing to help if you have a problem or require assistance. To reach a patient room directly from the outside the hospital, dial 498-8402. While the automated attendant message is playing the outgoing message, type the room you'd like to reach
(ex:211A-2111 or 211B-2112).

TELEVISION

Television is provided in each patient room with the controls on each patient bed (roommates must share the television) please be courteous and keep the volume at a reasonable level so as not to disturb other patients.

WIRELESS INTERNET

Patients and visitors can use wireless-equipped laptop computers and other devices to access the Internet. Surf the Web, check emails and chat with friends and family from anywhere in the hospital. It's a great way to stay connected during your stay with us. If you need help with this contact a nurse and she will be happy to help you.

MAIL

Mail is delivered to patient rooms by our hospital volunteers. Outgoing mail can be picked up by volunteers or nursing personnel. Stamps are available in the gift shop. Email greeting cards are available through JCH.org and will be delivered daily by the volunteer department.

USE OF CELL PHONES IN THE HOSPITAL

If you have brought your cell phone to the hospital please be considerate of others when using it. It may be difficult for the doctor or staff to provide patient care if you are engaged in a conversation with others. Inform the staff if you have your cell phone and possibly your charger so they will be sure to send it with you on discharge. If visitors are using a cell phone, please ask them to be considerate of you and others by stepping into the hallway or waiting room to use it. You may need to rest and your care is important to us.

GIFT SHOP

The gift shop is located near the front entrance of the hospital. It is staffed by our auxiliary. All proceeds are used for hospital improvements. Gifts, cards, florals, and baby items, etc. are available. Open Monday – Friday 9:30 a.m. to 4:00 p.m. & Saturday and Sunday Noon to 4:00 p.m.

PATIENTS IN ISOLATION

Patients are sometimes placed in Isolation to protect them or others from possible infections. All family and visitors will be expected to follow Isolation Guidelines. Please ask visitors to contact the nursing staff for instruction when they arrive.